Tech Savvy Seniors Queensland - Participant survey

A partnership between the
Queensland Government and Telstra

State Library of Queensland   **Queensland Government**

This survey is entirely ANONYMOUS and CONFIDENTIAL and your name will not be associated in any way with the answers you give.

We value your feedback!
We appreciate your time in completing this short survey about your experiences of the Tech Savvy Seniors Queensland program.
Your feedback will help inform and improve ongoing programs for seniors.

Which library did you complete the course at? [_____]

Have you participated in a Tech Savvy Senior training course before? ◯ Yes ◯ No

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Do you think you're likely to participate in another Tech Savvy Seniors course? ◯ Yes ◯ No

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I want to learn more about technology to... *Tick all that apply*

◯ connect with friends and family using social media networks

◯ access the Internet to use relevant online services

◯ gain more knowledge about topics that interest me

◯ gain skills to pursue an area of interest

◯ feel more confident using my devise at home

◯ access online information and resources about health and well being

◯ access all the technology resources on offer at my local library

◯ get hands on with new technologies

◯ other _____

Which course have you just completed?

◯ Computers Internet - Part 1
◯ Internet - Part 2
◯ Internet - Part 3
◯ Email - Part 1
◯ Email - Part 2
◯ Email - Part 3
◯ Cyber safety - staying safe online
◯ Online banking
◯ Online shopping - Part 1
◯ Online shopping - Part 2
◯ Social media - Part 1
◯ Social media - Part 2
◯ Social media - Part 3

◯ Tablets - iPad
◯ Tablets - Android
◯ Smartphones
◯ Managing internet costs
◯ Sharing photos and other attachments online
◯ Online Family History Resources
◯ Digitising your own personal collections
◯ Access ebooks, audio books and eresources
◯ Online learning through Lynda.com
◯ Coding and Robotics and other new technologies
◯ Other_____

I found the training course... *Tick all that apply*

- ( ) met my expectations
- ( ) was easy to follow and run at the right pace
- ( ) resources were clear and easy to understand
- ( ) trainer was helpful and informative
- ( ) has given me the skills I need to use my tablet/phone/laptop/computer
- ( ) has given me the confidence to get online and use social media
- ( ) has helped build my confidence to engage with new technologies
- ( ) fun!

Is there anything else you'd like to share about the course you participated in today?

Thank you for completing this survey.
If you would like to find out more about other Tech Savvy Seniors courses or about other library events or programs, please provide your contact details below.

Name: [   ]   Email: [   ]

Age bracket: ( ) 50-54 ( ) 55-59 ( ) 60-64 ( ) 65-69 ( ) 70-74 ( ) 75-79 ( ) 80-84 ( ) 85+